



Tadiran Telecom



**Integrated Coral
Message Center**



Integrated Coral Message Center

The company that effectively handles communications has a better chance of winning and keeping customers than the company that loses messages or responds too slowly. The integrated Coral Message Center (iCMC) brings the power and flexibility of unified messaging to your Coral FlexiCom™ IP-converged communication server with a single integrated card. With voice mail, automated attendant and audio text functions, iCMC provides fully integrated messaging via the telephone, as well as complete control of calls and messages from the desktop computer. Best of all, it does not require external equipment or power because everything is internal to the Coral FlexiCom system.



Efficient communications is crucial to survival in to



Unified Messaging

iCMC's unified messaging option allows subscribers to manage voice mail and e-mail from any telephone or networked PC. By accessing all messages from one place, you can use the nearest telephone to send and receive all types of messages interchangeably. You can control voice mail directly from your PC. With multiple iCMC systems in networked locations, subscribers can receive messages anywhere.



Fax Communication

The need for a separate fax number and a dedicated line is eliminated because of iCMC's fax detect, routing and notification. When the iCMC hears a fax tone, it automatically transfers the call to an external fax machine.

Easy to Use — Easy to Set Up

iCMC has three different operation modes that enable customization for each subscriber on the system. Subscribers can choose between *1 for Yes, 2 for No*® interface, menu options, or the TeLANophy® Graphical User Interface (GUI). When accessing messages from a telephone, the *1 for Yes, 2 for No* interface makes the iCMC simple for inexperienced users, while the menu option gives "power users" quick access to all functions.

The optional TeLANophy feature package allows you to manage inbound and outbound calls and all voice and e-mail communication on-screen from a network PC. Installation and setup are fast and easy with the Subscriber Self-enrollment feature. Remote maintenance allows service technicians to add subscribers, change prompts or run file backups via modem. As a result, system managers save time, money and travel.

Feature-Rich Functionality

A long list of unique features sets the iCMC apart from other voice processing systems. Users can create, list and delete broadcast groups from any touch tone telephone. The ability to cancel messages after they are sent and the powerful subscriber-to-subscriber messaging features make inter-office communications effortless.

Multilingual Communication

iCMC improves your international presence by allowing callers and subscribers to use their language of choice. Callers have the flexibility of selecting prompts in a number of languages. With iCMC, you can communicate with people all over the world, and subscribers speaking different languages can use one system.

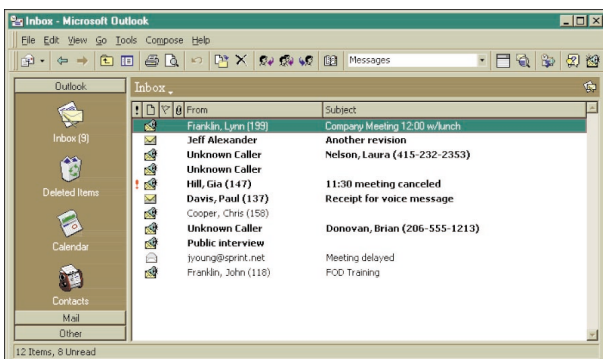
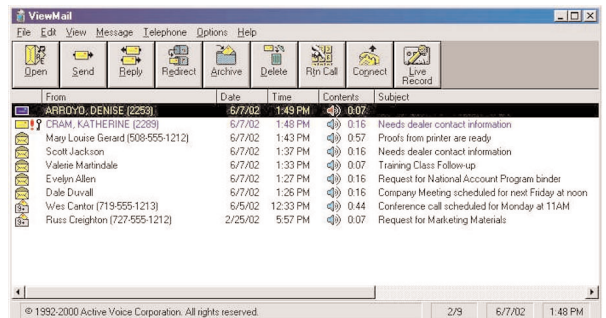
Powerful, Flexible Platforms

By using a 32-bit on-board multi-tasking operating system, iCMC offers advanced technology that is powerful, affordable and dependable. With the iCMC integrated into the Coral system, end users enjoy advanced features such as Flexible Forwarding, Silent Record, Paging and Page_Q, Whisper Page, Control Call Forwarding, Do Not Disturb, and Central Voice Mail for Networks. No additional hardware is required to implement voice mail and automated attendant.

Today's competitive business environment.

ViewMail

ViewMail's intuitively designed computer interface improves your production by streamlining the messaging process. You get visual control of your voice mail; with simple mouse clicks you can send, reply, listen to, redirect, archive and delete messages. Easy-to-use buttons allow you to rewind, pause, fast forward, and skip to the next or previous message. ViewMail supports multimedia sound devices, so you can play messages while keeping your hands free to type notes or do other work. When you want to embed voice messages into a text document, such as a memo or e-mail, ViewMail will send the compound message at once over the network. The reader simply clicks on the voice icon to hear your comments while reading the document.



ViewCall Plus

With ViewCall Plus, you manage incoming and outgoing calls right from your desktop PC. The Telephone Control window displays the flow of calls to and from your Coral extension and allows you to interact with multiple callers. While speaking on the telephone, you can invite an incoming caller to hold, transfer them to another extension or forward them to your voice mailbox. Dialing, answering, transferring, holding, screening and even conference calls are as simple as clicking and dragging your mouse. ViewCall Plus comes with a built-in contact list that allows you to "pop" a window of information about callers as they ring your phone – before you answer. Organizations that need specific records of call activity can use the Call Log window to display, sort and print callers' names, numbers and other information. Better yet, ViewCall Plus can be configured to access and interact with databases, work with spreadsheets, direct calls according to a set of pre-established rules, handle dialing functions, and more.

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Complete Control of Calls and Messages

A long list of unique features sets the iCMC apart from other voice processing systems.



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Part #: 72447010021 12-2002

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Features

- 1 for Yes, 2 for No
- Message editing
- Menu options
- Day and time stamp
- Forward direct to iCMC
- Immediate reply
- All forward types
- Alpha and numeric directory
- Multi-step forwards
- Numeric access
- Quick keys
- Transaction boxes for routing applications
- Personal pager notification
- Fax detect, routing and notification
- Subscriber self-enrollment
- Paging and Page_Q options
- Message waiting one button access
- Message rewind, pause and fast forward
- Multilingual capability
- Volume and speed control
- Special delivery options
 - Urgent
 - Private
 - Future
 - Return receipt requested
- Message archive
- Message delivery to any telephone
- Multiple personalized greetings

- Personal secretary
- Whisper page
- Silent record (where iCMC resides)
- Variable-length security codes
- Subscriber controlled:
 - Groups
 - Message delivery
 - Call screening
 - Call holding
 - Directory listing
- Remote maintenance
- Guest
- Message cancellation and redirection

Options

- TeLANophy support modules:
 - ViewMail
 - ViewCall Plus
- Multi-site management using ActiveNet or one iCMC and QNet
- Up to 8 ports using iCMC-200 or 16 ports using iCMC

E-Mail Packages Supported

- Microsoft® Exchange
- Novell GroupWise